

D.C. Department of Behavioral Health Ombudsman Program

**NEED BEHAVIORAL
HEALTH SERVICES
IN DC?**

**ACCESS 24-HOUR HELPLINE:
(888) 793-4357**

**HAVE ISSUES WITH
THE SERVICES OFFERED
BY A DBH PROVIDER?**

**CONTACT THE OMBUDSMAN
(844) 698-2924
DBH.Help@DC.gov**

What to expect when you call?

1. To receive information about your options to address challenges with a DBH provider.
2. Prompt help in resolving the challenge so you can receive services.
3. To be heard with compassion and respect.



WHAT IS THE DBH OMBUDSMAN PROGRAM?

It is a resource for District residents seeking or currently receiving mental health or substance use services and supports. We assist consumers who may have challenges with DBH and/or its providers.

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